

CLIENT INFORMATION

Name: _____ Date: _____

Phone: _____ Email: _____

Birthday (MM/DD): _____

QUESTIONNAIRE

Client Initial: _____ Stylist Initial: _____

We are excited to help you find a hairstyle and/or colour that suits you uniquely while maintaining the health and integrity of your hair. Please fill out the following form to help us in achieving your best results.

1. How did you hear about Razor's Edge Salon? If referred, by whom?**2. What made you decide to make an appointment with us?****3. Are you happy with your current hairstyle/color? YES or NO**
If not, why?**4. What is most important to you when styling your hair?****5. How much time do you budget to do your hair on a daily basis?****6. Does your work/hobbies contribute to how you wear your hair?**
(Example: It needs to fit in a ponytail, etc.)**7. What has been your best & worst hair experience?**

8. What are the things you like/dislike most about your hair?

9. What is your idea of the perfect hairstyle?

10. Approximately how many weeks ago did you receive your last hair service (cut and/or color)?

11. In the past 2 years, how many chemical services (color, chemical straightening, perms) have you had performed on your hair? Please list approximate date and services.

12. We offer free hand Hair Painting. Have you had any form of Hair Painting or Balayage done by this technique on your hair before?

13. What do you want to make sure to walk away with?

14. Is there anything you want me to make sure I DON'T do to your hair? (Bad experiences: too short, too light, etc.)

15. When you envision leaving your first appointment, how do you want to feel?

16. Please write down any questions you may have for me about your hair.

17. Do you have budget for your appointment? It is important for us to be on this same page, sticker shock is no fun for any of us.

RISKS INVOLVED

Client Initial: _____ Stylist Initial: _____

WITH ANY CHEMICAL SERVICE, THERE ARE RISKS INVOLVED.**▪ Genetics, medications, hormones and your overall health**

All of the above play a role in making up your chemical make up, including your hair. What may work for one person, may not work well for you due to the differences in how your body is built to react.

▪ Previous chemical services – professional or at home

Whether lightened or darkened by a box or professional, or permed or relaxed, all of these services present their own risk. Even if a colour is faded, it is still present in your hair until it is cut off.

▪ Well water, hard water, and copper pipes – heat reactions

Mineral deposits from water and pipes can build up in your hair and cause a reaction with hydrogen peroxide, bleach powder, colour removers, and oxidative colour. The reactions are UNPREDICTABLE and can happen after multiple times of using the same product. It is unsure how deposits are going to react, and many do not even know they have them built up in their hair. Using the exact same products for years, then one day having a chemical reaction is similar to developing an allergy to something we have been already using our entire lives.

▪ Other Variables

There are unpredictable risks not mentioned above that may occur during your colour service.

THERE IS NO GUARANTEE WHEN PERFORMING A CHEMICAL SERVICE.

We would not be doing our job if we did not present these risks to you ahead of time. The more we do your hair, and know the products on your hair (every color line is different), the better predictions we can make as we learn and understand your hair better.

HOME HAIR CARE MAINTENANCE **Client Initial:** _____ **Stylist Initial:** _____

Your hair is an investment and we want it to last as long as possible. The importance of home care is often overlooked, but is essential when recreating your style, as well as maintaining and protecting your color. The products that best suit your hair cut/style/color will be shown to you on the day of your appointment. Razor's Edge Salon color services are guaranteed only when accompanied with professional shampoos and conditioners.

As a new guest, we would like to offer you **30% off at your first appointment.**

CANCELLATION POLICY **Client Initial:** _____ **Stylist Initial:** _____

We understand that special circumstances are unavoidable and a cancellation may be necessary. If you find yourself unable to keep your appointment, we request at least 24 hours notice. All cancellations must be done online through Vagaro or by calling the salon. Cancellations through email or social media will not be valid. Clients who do not honor their appointments may be charged a cancellation fee as follows:

- 24 Hours Notice: Service(s) may be cancelled without charge
- Failure to Show: The entire service(s) will be charged 50% of total appointment cost.
- Cancellation Under 24 Hours Notice: Service(s) subject to a charge of 30% of total appointment cost.

This courtesy enables the availability to schedule another client in, in turn, and maintains a higher availability of services for you as well as others.

COST FOR SERVICES **Client Initial:** _____ **Stylist Initial:** _____

We understand that everyone is working with different price points. We want to give you the style your looking for while staying in your price point while staying fair for both the client and the stylist. That is why we have chosen to charge for services on an hourly basis and we weigh our products for cost efficiency. By doing this cost is only charged accordingly to your hairs needs not just a one size fits all. We have an hourly rate for cuts, colors etc. we use a system called "Salon Scale" to weigh out color for accuracy in charging. If you have any other questions please talk with the stylist your having this consultation with.

*Please keep in mind that sense we have not done your hair previously our price quotes are given with the best of our ability and variances may happen. A quote is a best educated guess not the final cost. However by using the systems we do it allows us to be as accurate as can be until we get to know your hair and all its needs.

CONSULTATION SUMMARY

Price Quote: _____

End Desired Results:	First Appointment Expectation:

SIGN THIS AFTER YOU'VE GONE OVER THE ABOVE WITH YOUR STYLIST.

I have read and understood the above statements.
My stylist has reviewed my Appointment Consultation Form and explained all risks and policies involved, both of us initialling to state our agreement. I am satisfied with my consultation and feel comfortable in going forward with my hair services

Signature